



MARGARET MORSE★TOURS

TERMS AND CONDITIONS

RESERVATION PROCESS:

Download registration form from our website or register on-line through our secure booking system. If you need assistance and would like us to complete registration form over the phone, please contact us during business hours **954-458-2021**.

DEPOSIT REQUIRED

- **\$500.00 per person** to secure placement on one of our scheduled group tours
- Check deposit payment refundable 91 or more days prior to tour departure
- Credit Card Deposit (Visa, Mastercard and Discover) payment - \$475.00 refundable 91 or more days prior to tour departure

CHANGES/ MODIFICATIONS

- Reservation changes made 91 or more days prior to tour departure – NO CHANGE FEE
- Reservation changes made from 90 days to tour departure – CHANGE FEE \$75.00 per person, per change

FINAL PAYMENT

- Final payment is due **75 days before the scheduled trip/tour begins**.
- We accept Visa, Mastercard and Discover for payment **or**
- Payments made by **check** receive **2% discount** on the balance due after tour deposit.

CANCELATION POLICY

All cancellations need to be made with a phone call during business hours. The cancellation fee depends on the date when we receive notification of your request to cancel your booking. Please note that **the deposit is non-refundable** 90 to 76 days prior to tour departure date.

CANCELATION FEES:

- Cancellations made **90 to 76 days** prior to departure incur the loss of the deposit.
- Cancellations made **75 to 61 days** prior to departure incur the loss of \$1000.00 per person penalty.
- Cancellations made **60 to 31 days** prior to the departure incur the loss of 50% of the full trip cost.
- Cancellations made **30 days or less** prior to departure incur the loss of 100% of the full trip cost.

(If tour itself is canceled due to events beyond our control, there is a minimum \$250 per person penalty for unrecoverable expenses.)

TOUR DOCUMENTS About 1 month prior to departure, you will receive your documents, including packing information, travel tips, luggage tags, and more.

SEQUENCE OF ITINERARIES:

During certain periods of special events or circumstances it may be necessary to revise the routing of the itinerary. However, the Operator will endeavor to provide all arrangement Tour participants are entitled to. If due to unforeseen circumstances a change becomes necessary for any reason, hotels substituted will be the equivalent of those listed in the itinerary.

SECURITY Your safety is always a top priority for us, and we have stringent safety precautions. If we feel that any site or itinerary puts a group in danger, we will take steps to alter the itinerary to protect the group.

RATES DO NOT INCLUDE:

Passports, visa, visa handling fees, baggage and personal insurance, laundry, items of personal nature, tipping to guides and drivers, meals not specified, and optional tours as per individual tour.

LUGGAGE:

The Company cannot accept any responsibility for damage, loss or mishandling of Baggage. Travelers are limited to one large suitcase per person plus one carry-on. Airlines are constantly updating their luggage requirements and policies, and we strongly advise that you check with your airline(s) before packing for your tour in order to avoid additional charges.

INSURANCE:

Travel Insurance for baggage, personal items, health coverage and trip cancellation and interruption are not included in the tour price. Please follow the web link on our site for insurance coverage details. It is highly recommended.

PASSPORTS:

Each passenger participant must have a valid passport six months from the date of return. When entering Israel, you will receive a **small blue slip** called the B2 Entry Visa. This MUST be retained, as you will need it for hotel check in. Israeli tax law requires full passport information be provided for all guests. The blue slip proves that you are not an Israeli citizen required to pay VAT tax. Without the blue slip proving identity you may be subject to VAT tax at the hotels and other vendors.

IMMUNIZATONS:

No immunization shots or vaccinations are required for visiting Israel.

HOTELS: Please note that check - in at Israeli hotels is 3:00 PM and check-out time is 11:00 AM - 12:00 noon. Should you want guaranteed early check -in or guaranteed late check-out, this may well involve a supplemental charge. Note also that check-in at many Israeli hotels on Saturdays is often two hours after sundown. Some Israeli hotels charge for wireless internet services.

TRAVELING ALONE: We generally have many singles traveling with us on our adults only tours. Single rooms are often limited, so please reserve early. We can also try to match you with a roommate when and if possible. We can only assign a roommate if another person on the tour wishes to share. If we cannot assign a roommate, the single supplement will be invoiced.

SPECIAL MEALS: Margaret Morse Tours makes a reasonable effort to accommodate all special meal requests submitted in writing on our registration form. Margaret Morse Tours will forward your request regarding the traveler's dietary needs to all hotels and restaurants providing food during the tour. In addition, your tour guide/tour escort will be advised of your dietary needs and will do their best to help when needed. Margaret Morse Tours cannot take responsibility for complete compliance with the traveler's request regarding dietary issues and dietary sensitivities, such as any cross-contamination or other exposure during the tour. Those with dietary sensitivities must take final responsibility for their own well-being, and should advocate on their own behalf, particularly in the case of a severe allergy or condition. Those with life-threatening food allergies should take this into consideration before deciding to join a tour.

ABOUT YOUR HEALTH:

Adults Only and Family Tours are active. You should be in good health, able to walk reasonable distances over unpaved and uneven terrain, and able to walk steps. Many of our tours are in ancient sites and old city quarters. The amount of walking you do, however, is at your discretion.

PLEASE NOTE: We regret that our programs cannot accommodate wheelchairs or motorized scooters. Likewise, we regret that we're unable to provide individual assistance to guests with walking difficulties or other personal needs. The responsibility of the guide who accompanies your trip is to ensure that the larger group enjoys a relaxing and informative journey, and he or she cannot be relied upon to provide ongoing individual assistance to any one guest. Guests requiring such individualized assistance must be accompanied by an able-bodied companion who can provide it. Throughout the tour, we will provide you with clean and safe drinking water.

RESPONSIBILITY/DISCLAIMER *Margaret Morse Tours, Inc. acts only as an agent for the tour members in making arrangements for hotels, transportation, touring, restaurants or any other services in connection with the itinerary. We will exercise reasonable care in making such arrangements. However, we do not assume any liability whatsoever for any injury, damage, loss, accident, delay or irregularity to person and property because of an act of default of any hotel, airline carrier, restaurant, company, or person rendering any of the services included in the tour. The right is reserved to cancel or change itineraries, speakers or scholars or operations staff or to substitute comparable service without notice. The right is reserved to decline to accept or retain any tour passengers should such person's health or general deportment impede the operation of the tour to the detriment of the other tour passengers. Margaret Morse Tours reserves the right to adjust its terms of payment, including cancellation policies and initial deposits. Notification of any changes will be made explicitly to the participants where relevant. Operator reserves the right to charge cancellation fees assessed by Hotels and/or ground service operators as well as communication charges to effect cancellations. Penalties may vary depending on conditions imposed by airlines, hotels, operators, etc., prevailing at the time of cancellation and depending on tour, in addition to penalties listed above. No refunds or credits for unused accommodations, tours, or meals.*