



# WELCOME TO ISRAEL!

## **\*\*\*PASSPORT CONTROL AT BEN GURION AIRPORT – NEW POLICY\*\*\***

You will be given a blue immigration card at passport control in the airport when you arrive in Israel. This blue card must be kept inside your passport. The card proves that you are an American citizen (not an Israeli who is held to VAT/17% tax) if questioned at the hotels.

## **MEET AND ASSIST:**

For those flying on **EL AL GROUP FLIGHTS (scheduled days)**, We have arranged VIP airport service. A representative will be holding **Margaret Morse Tours sign**. You will be expedited through passport control and directed to the appropriate luggage carousel. Once all MMT passengers from your flight have their luggage the representative will take you out to the **location of our bus (GATE 24- bus parking lot)** to transfer you to our hotel.

**BEFORE YOU GET TO BAGGAGE CLAIM** *Please put on your lanyards with name tags to enable an easy and quick identification for our hostess. You will be expected to wear your name tags for security and identification purposes throughout the tour.*

For those arriving on **OTHER CARRIERS** who did not arrange for private transfers, kindly note you will **NOT** be met and greeted. After collecting your luggage, proceed to taxi area. Exit building using **GATE 02 / 03** and turn left to the authorized **taxi line**.

**FIRST HOTEL:** You are going to Tel Aviv to the Carlton Hotel on the beach.

CHECK IN – front desk – give your name and that you are part of the Margaret Morse Tours group. A welcome note providing you with details regarding dinner and touring the next day will accompany your room keys in the envelope.

**GROUP ARRIVAL DAY (Wednesday):** There is no scheduled touring. Dinner is included that evening and the information regarding the location will be noted on the Welcome Note in the envelope with your room keys.

**MONEY EXCHANGE:** We recommend that you change \$100.00 per person to shekels on arrival day. This can be done at an ATM MACHINE at the airport, an ATM machine at our hotel located one floor below lobby (B Floor), the hotel front desk, or CHANGE POINT stores that are located all around town with the closest one on Ben Yehuda Street, about 5-10 minutes' walk from the hotel.

**ALL HOTELS IN ISRAEL:** Require that you personally **CHECK OUT** upon leaving at reception, although you may have checked in with your credit card for incidentals. This means that you must go to the front desk to formally check out before getting on the bus to leave for the next city.

## **TRAVEL INSURANCE:.....**

*(For those who purchased Travel Guard Insurance Plans)*

24-Hour Emergency Assistance Telephone Numbers USA.....1.877.249.5376

International..... 1.715.295.5452

LiveTravel@24-Hour Assistance. .... 1.800.826.8597

Be sure to use the appropriate country and city codes when calling.

**KEEP THESE NUMBERS WITH YOU WHEN YOU TRAVEL**

## **EMERGENCY CONTACT IN ISRAEL**

**054-623-3865 24/7 (For Emergency Calls Only -Not Information Desk)**

This number is printed on the **back side of your name tag** for “just in case” hopefully not needed.